

Community Medical Center 2827 Fort Missoula Road Missoula, MT 59804	Board of Directors August 25, 2011 Meeting Record	Recorder: Wendy Finlay, Executive Assistant	
PRESENT: Roger Munro, MD, Chair; Tanya Ask; Frank D'Angelo; Mark Garnaas, MD; Scott Hacker; Bill Johnston; Michael Stewart, MD, Jan Parks; Scott Stearns (via conference call); John VanStrydonck			
EX OFFICIO: Steve Carlson, CMC President and CEO; Jeri Fisher, CMC Foundation Board Chair; Thomas Randall, MD, Medical Staff President; Jonathan Weisul, MD, Chief Medical and Operations Officer			
GUEST(S): Terre Short, Service Excellence Coordinator			
NOT PRESENT: Sharen Peters			
TOPIC	DISCUSSION	FOLLOW-UP	RESPONSIBLE PERSON
<u>Call To Order</u>	Board Chair Dr. Roger Munro called the meeting to order at 12:05 PM in the Gallagher Board Room.		
<u>Agenda</u>	The Agenda stood as presented.		
<u>Consent Agenda</u>	A motion was made, seconded and carried to approve the minutes of July 28, 2011 Board of Directors and the July 28, 2011 Audit and Finance Committee. Copies of all referenced materials are filed with the permanent record.		
<u>Service Excellence Report</u>	Terre Short was introduced and presented a Patient Satisfaction Report in which CMC's overall goal for the year was set at [REDACTED] [REDACTED] The Board discussed the current "Quietness" program and the next scheduled program, the "Cleanliness" program. Perception versus actuality differences in relation to cleanliness will be focused on. Stress on basics needs to be taken care of before other items can be tackled.		
<u>Quality and Patient Safety</u>	Disclosure and Apology Policy was discussed, i.e. the reasons for the policy and development of the policy. This policy is to help provide direction in handling such matters. [REDACTED] No vote was taken at this time to approve the policy. It was requested that input be delivered to Dr. Weisul and/or Scott Stearns.	Change term.	Dr. Weisul

<u>Committee Reports</u> <i>Quality Committee</i>	<p>Dr. Weisul discussed initiative to be presented to Quality Committee and then full Board in September regarding patient safety “no harm.”</p> <p>Dr. Weisul discussed the Trauma Resolution that Dr. Munro had seen during the month. Dr. Weisul asked if it could be given to the Executive Committee. It was agreed to present the resolution to the Executive Committee for action.</p> <p>Dr. Randall stated there were no new applications for medical requests. There was one Emergency Medical privileges amendment. Emergency ultrasounds privilege is the matter to be incorporated into EM section under “Special Privileges.” Motion was made and seconded to adopt policy as presented.</p>		
<u>Financial Report</u>	<p>John Van Strydonck presented financials, performance, and progress of month’s meetings with auditors. [REDACTED]</p>		
<u>President’s Report</u>	<p>Steve Carlson presented an addendum to President Report -- [REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>Mr. Carlson also reported on continued discussions with [REDACTED] and the re-engagement of discussions [REDACTED]</p>		
<u>Executive Session</u>	<p>The Board went into Executive Session at 1:00 p.m.</p>		
<u>Adjournment</u>	<p>Chairman Munro adjourned the meeting at 1:35 p.m.</p>		

August 25, 2011 Board of Directors Meeting Record

Approved by Roger S. Munro, MD, Chair

\_\_\_\_\_  
SIGNATURE